

## March Mania FAQ

### How does the 10% rebate work?

A player must incur an **overall loss** during the promotional period in question to be eligible for a rebate. All cash wager outcomes for the duration of the promotion will be combined and 10% of the overall loss will be refunded as a Casino Token.

### I played all weekend but how come I didn't get a rebate token?

If you did not receive a rebate token within the 48h following the end of a promotional period, it means you did not incur an overall loss during the promotional period, and are therefore not eligible to receive a rebate token. To incur an overall loss, your cumulative losses during the promotional period would need to be higher than your cumulative winnings. Please see below for overall loss calculation examples.

#### Overall loss calculation examples:

##### Example 1

| Game #1  |          |
|----------|----------|
| Wager    | (\$5.00) |
| Winnings | \$1.00   |
| Outcome  | (\$4.00) |

| Game #2  |          |
|----------|----------|
| Wager    | (\$5.00) |
| Winnings | \$8.00   |
| Outcome  | \$3.00   |

| Game #3  |          |
|----------|----------|
| Wager    | (\$5.00) |
| Winnings | \$12.00  |
| Outcome  | \$7.00   |

|                 |        |
|-----------------|--------|
| Overall Outcome | \$6.00 |
| Token Rebate    | \$0.00 |

##### Example 2

| Game #1  |          |
|----------|----------|
| Wager    | (\$5.00) |
| Winnings | \$1.00   |
| Outcome  | (\$4.00) |

| Game #2  |          |
|----------|----------|
| Wager    | (\$5.00) |
| Winnings | \$2.00   |
| Outcome  | (\$3.00) |

| Game #3  |          |
|----------|----------|
| Wager    | (\$5.00) |
| Winnings | \$6.00   |
| Outcome  | \$1.00   |

|                 |          |
|-----------------|----------|
| Overall Outcome | (\$6.00) |
| Token Rebate    | \$0.60   |

## **I received a token, how does the 30x wagering requirement work?**

A wagering requirement is a condition applied to a Token and affects how a player is able to spend the winnings generated by that promotion. The Casino Token awarded has a 30x wagering requirement:

- a. Therefore, for a \$10 Token, the wagering requirement =  $\$10 \times 30 = \$300$  (\$10 Token + \$290 play through of winnings)
- b. The wagering requirement is met when a player wagers the \$10 Token and \$290 of winnings from that original Token on eligible games.
- c. Until the wagering requirement is met, any winnings generated from the Token will be deposited in your Held Funds account. You can play eligible games with Held Funds but you cannot withdraw Held Funds from your account.
- d. Once the wagering requirement is met, any Held Funds remaining will be transferred to your Cash Balance and can be withdrawn from your account or used on any game on PlayNow.com.

## **Which games are eligible for the rebate token?**

These are the eligible games that qualify for the 10% rebate:

- Instants
- Slots
- Tables
- Video Poker

## **It's the Monday after the promotion, where is my token?**

Our team is working hard to calculate the rebates. Please allow up to 48 hours after the end of the promotional period for Tokens to be awarded.

## **How will I see if I have received a rebate token?**

The rebate token will be automatically uploaded to your account and will appear in your Token Balance within 48 hours of the promotional period ending. You will receive an account message to notify you that the token has been uploaded.