

Frequently Asked Questions

Why did we update our poker software?

Based on player feedback, we have made a major upgrade to our Poker client software to enhance your gaming experience. Enjoy the same game you love to play with a new look plus many added new features.

What are some of the new features?

There are many new features that have been introduced with the new Poker software, however the ones that will be of most interest to our players are:

1. Anonymous Tables
2. Mobile Play
3. Slot and Go Tournaments
4. Challenge tournaments
5. High Hand Jackpot

What are Anonymous tables?

Anonymous tables allow players to start with a clean slate every time they sit down. When a player takes a seat at an anonymous table the software will randomly assign an avatar and player nickname. This feature allows players to enjoy online poker with complete anonymity, meaning that when you sit down at a table, your opponents do not know who you are, what your poker style is, or what you are capable of doing. With every new game, our anonymous tables feature creates an equal playing field for everyone.

What is Mobile Play?

With the mobile app, you can enjoy PlayNow poker anywhere, anytime on your Android device.

What is a Slot and Go Tournament?

Slot & Go Tournaments are fast-paced 3-seater Sit & Go's where the prize pool is determined, at random, before the game begins. Prizes can reach up to 3,000 times the cost of entry, with buy-ins ranging from \$0.50 to \$10, with a top prize of \$30,000! Most games are winner-takes-all, except for the higher prize tournaments, which pay all three places.

What is a Challenge Tournament?

Challenge Sit & Go's are a unique tournament format where players cannot be eliminated! The tournament is played over a fixed time period or number of hands, with each player's chip stack reset after each hand. Each player's score is determined by the total amount of chips they have won or lost throughout the game, with their current score displayed next to their nickname. The blinds remain at the same level for the duration of the tournament, and when the tournament has completed, the players with the highest scores win a share of the prize pool.

What is a High Hand Jackpot?

In addition to the Bad Beat and Micro Bad Beat Jackpots, selected cash game tables now offer a third jackpot with the chance to win a progressive jackpot prize by winning a hand with Four of a kind, Aces, or higher, where:

1. At least 4 players are dealt in.
2. Both hole-cards are used to make the five-card hand winning hand.
3. The pot is raked, and contributes to the jackpot pool.
4. The hand does not need to reach a showdown to be eligible (Unlike the Bad Beat Jackpots).

Do my old PXP points carry over to the New Poker Platform?

Yes, all PXPs have been migrated over to the new poker software.

Do I need to create a new poker nickname?

No, all player nicknames have been migrated over to the new poker software.

Do I need to create a new poker account?

No, all of your information, all of your PXPs and your poker nickname have been migrated over to the new poker software.

Is the rake structure the same?

Yes, the rake structure is exactly the same and has not changed at all from the old poker software to the new poker software.