

“Bet and Get – Spring 2025 Playoffs” PROMOTION DESCRIPTION

Encore Rewards Members will receive a \$20 CDN Bonus Play credit awarded as 4,000 Encore Rewards Points if they provide proof of a \$5 minimum wager, made on a PROLINE Self-Serve Terminal, and provide an Eligible Betting Slip to any Guest Services location at a Participating Facility during the Promotion Period.

DEFINITIONS

Capitalized terms used in this Promotion have the meaning assigned to them in the Encore Rewards Terms and Conditions unless defined herein.

Eligible Betting Slip means the unstamped physical paper slip issued from a PROLINE Self-Serve Terminal that shows a minimum wager of \$5 was placed within the Promotion Period.

Encore Rewards Points means the Points awarded to individual members of the Program by BCLC.

Encore Rewards Program or **Program** means the membership and tiered bonus rewards Points program established by BCLC for players physically present in British Columbia.

Bonus Play means a \$20 CDN credit awarded as 4,000 Encore Rewards Points for redemption on qualified gaming devices, such as slots or electronic table games, or at Guest Services at a BC Casino for table games. Points redeemed for table games will be given as a bonus play voucher.

Encore Rewards Member means an individual who:

- signs up for the Encore Rewards Program during the Promotion Period; or
- is a current member of the Encore Rewards Program.

Participating Facility means either Parq Casino Vancouver or Chances Casino Kelowna.

PIN means a personal identification number set up by a Qualified Player to redeem Encore Rewards Points.

Promotion Code means “BCL-NHL2025” valid at a Participating Facility.

Promotion Period means the period from 9:00:00 am PT on April 23, 2025, 11:59:59 pm PT on June 28, 2025.

Qualified Player is someone who is nineteen (19) years of age or older, physically present in British Columbia, and is an Encore Rewards Member, and is not:

- a BCLC or Participating Facility employee, and not a family or household member who resides at the same address; and
- a person who is self-excluded or barred, or who self-excludes or is barred during the Promotion Period from a BC Casino, BC Community Gaming Centre, or PlayNow.com.

OFFER CLAIM AND REDEMPTION PROCESS

Offer Claiming Process

To receive the Bonus Play, a Qualified Player must:

1. Make a minimum wager on a PROLINE Self-Serve Terminal of \$5 during the Promotion Period.
2. Visit a Guest Services location at a Participating Facility during the Promotion Period and provide their Encore Rewards membership ID and show the Eligible Betting Slip.
 - If a player is not a current member of Encore Rewards, they must sign up for an Encore Rewards account either online at www.casinosbc.com/register.html, or at a Guest Services location at a Participating Facility, to become an Encore Rewards Member.
3. Bonus Play will be awarded to a Qualified Player Encore Rewards account as 4,000 Encore Rewards Points.

Offer Redemption Process

4. To redeem this offer, the Qualified Player must complete one of the applicable processes below (each an “Offer Redemption Process”):

- a. **eTable and Slot Redemption Process** a Qualified Player inserts their Encore Rewards card into any eTable or slot machine at any Participating Facility with their PIN to redeem the 4,000 points as Bonus Play; or
- b. **Table Bonus Play Redemption Process** a Qualified Player notifies Guest Services they would like to redeem the 4,000 points at table games at any Participating Facility and then receives a voucher for Table Bonus Play. The Qualified Player will give this voucher to the dealer, and it will be placed on the table as a bet.

PROMOTION DETAILS

5. Qualified Players must redeem the Bonus Play at a Participating Facility within 365 days from the date it is claimed. To redeem the Bonus Play, Qualified Players must follow the applicable Offer Redemption Process.
6. Vouchers and Encore Rewards Points have no cash value and cannot be redeemed for cash.

GENERAL CONDITIONS

7. BCLC is not liable for lost, stolen, damaged, unregistered, or improperly inserted Encore Rewards cards, or any error or miscalculation. BCLC shall not be liable to any person for loss or damage to person or property resulting from or connected with acts or omissions of BCLC or any Participating Facility.
8. Encore Rewards cards must not be transferred. If an Encore Rewards Member distributes their Encore Rewards card to other players, they will not be eligible to participate in this Promotion and may have their Encore Rewards membership revoked.
9. BCLC reserves the right to not award any Encore Rewards Points in the event that the integrity of all, or a part, of the promotion is compromised. Such a compromise shall include, but is not limited to, computer error, slot machine malfunction, electronic table malfunction, fraud, deception, misrepresentation, or misuse.
10. BCLC may, at its sole discretion, and without liability to any individual, participant or Qualified Player, alter, amend, suspend, or cancel this Promotion at any time.
11. BCLC reserves the right to change or restrict point earnings or other awards on specific slot machines, table games, or eTable games.
12. BCLC is not liable to any person for loss or damage to persons or property, related to or resulting from participation in this Promotion, whether or not resulting from or connected with acts or omissions of BCLC or any Participating Facility.
13. BCLC is not liable for any loss or damage to any person or their computer or any other property related to or resulting from participating in this Promotion or downloading any material related thereto.
14. Qualified Players shall indemnify and save BCLC harmless from and against any and all actions, claims or demands brought by the Qualified Player, including costs incurred by BCLC in defending such actions, claims or demands against BCLC which arise out of or are in any way connected to this Promotion.
15. Points earned in this Promotion must be accepted as awarded, cannot be transferred, have no cash value, and must be redeemed in accordance with the Offer Redemption Process and Encore Rewards Terms and Conditions. Points cannot be earned on Bonus Play.
16. Qualified Players must notify BCLC of any omissions or discrepancies in points balance within sixty (60) days of earning, receiving, or using the applicable Points. BCLC may require Qualified Players to provide documentation in support of any requested correction.
17. BCLC will not be liable for and may adjust or cancel your Point balance where Points have accrued due to malfunction, operator error, misrepresentation, fraud, misuse, or any other reason BCLC deems valid.
18. All BCLC decisions are final and binding. BCLC reserves the right to disqualify any individual or Qualified Player that does not comply with these terms and conditions.
19. IN NO EVENT WILL BCLC AND ITS RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, CONTRACTORS, AGENTS, REPRESENTATIVES OR AFFILIATES (TOGETHER, THE “**RELEASED PARTIES**”) BE LIABLE FOR, AND EACH QUALIFIED PLATER HEREBY RELEASES THEM FROM, ANY DAMAGES, LOSSES, OR OTHER AMOUNTS OF ANY

KIND WHATSOEVER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, ARISING FROM OR IN CONNECTION WITH THIS PROMOTION OR A PRIZE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE RELEASED PARTIES WILL NOT BE LIABLE FOR DIRECT, GENERAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, SPECIAL OR ANY OTHER LOSSES OR DAMAGES, EVEN IF A RELEASED PARTY SHOULD HAVE BEEN AWARE THAT SUCH LOSS OR DAMAGE COULD OCCUR.

20. This Promotion is subject to the Encore Rewards Membership Terms and Conditions as outlined on www.CasinosBC.com (the “Terms”). If there is a conflict between the Terms and these promotion conditions, the Terms will prevail.

PRIVACY NOTICE

21. Personal information is collected in accordance with the *Freedom of Information and Protection of Privacy Act*, British Columbia, and will be used, accessed, disclosed and stored by BCLC and its service providers inside and outside Canada:
- a. for administration of the Promotion (including verifying your eligibility to enter the Promotion and providing Promotion information to you);
 - b. if you are a Winner, to contact you and to publicize your name, recent photograph, location, and prize;
 - c. if you consent, to distribute offers and promotional materials to you;
 - d. for research, survey and statistical purposes, including inviting you to participate in research and surveys;
 - e. where applicable, to facilitate your registration on and use of the website;
 - f. to customize the content and delivery of our products, services and marketing;
 - g. to make improvements to our products and services; and
 - h. to comply with applicable laws.

Effective on the date an individual submits their personal information, they agree to the above. If you have any questions about the collection or use of your personal information, please contact [BCLC Customer Support Centre](mailto:CustomerSupport@bclc.com) at 74 West Seymour Street, Kamloops, BC, V2C 1E2, telephone 1-866-815-0222 or www.bclc.com.